

Pensions  
Dashboards  
Programme

# Progress update report webinar – December 2025

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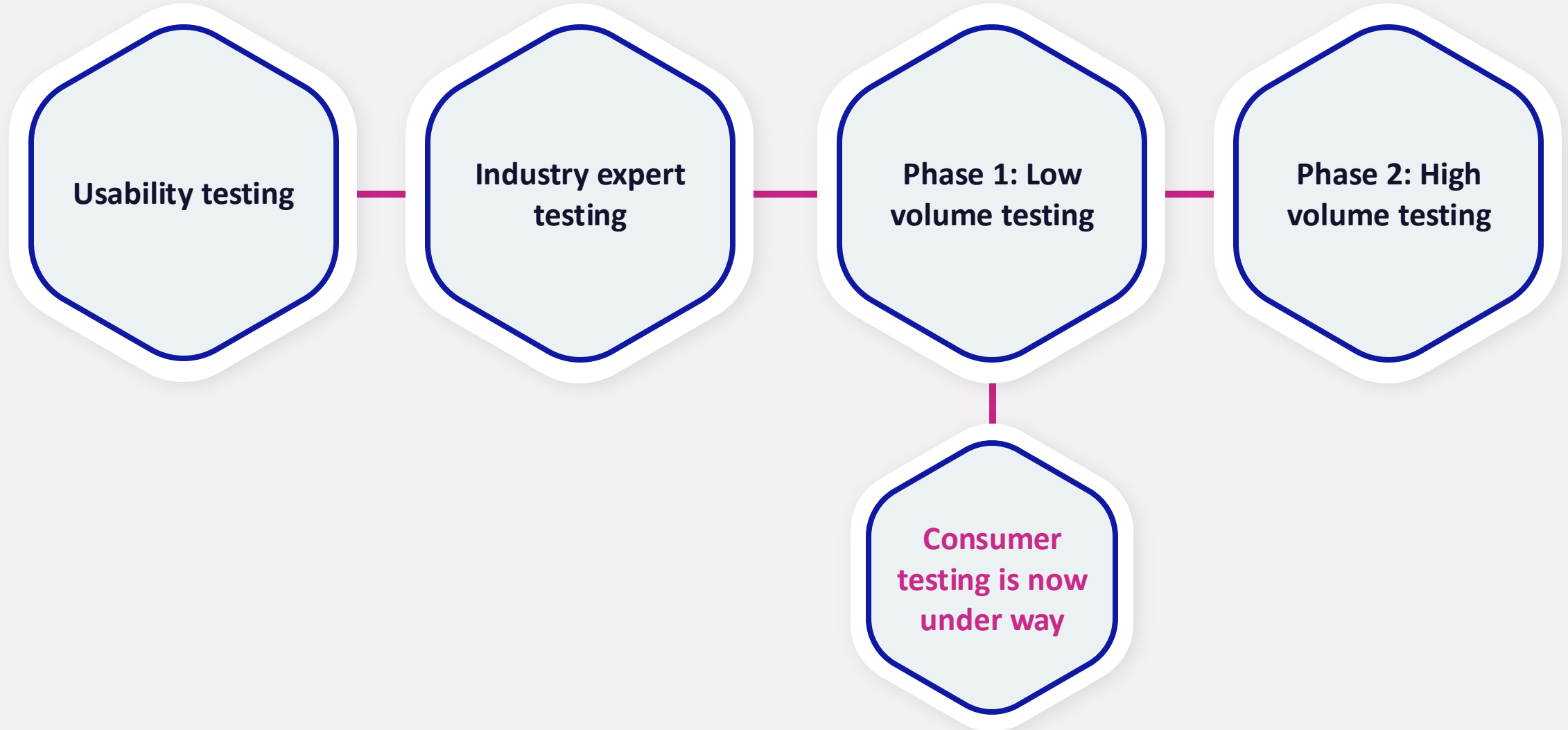


# Connection update

- **Progress is good** and the **31 October 2026 deadline** is on track
- **Over 60 million** pension records from workplace and personal pensions are connected
- This represents **around 75%** of the workplace and personal pension records in scope
- The **State Pension** is also connected
- **17 industry participants** have successfully connected
- **Over 700 pension providers and schemes** are now connected



# MoneyHelper Pensions Dashboard consumer testing



# Phase 1 insights (so far)

- **Testing demographics:** Phase 1 involved 24 diverse participants and above-average pension knowledge
- **Positive user feedback:** Users generally satisfied with the dashboard, with strong data match rates and high trust in GOV.UK branding
- **Areas for improvement:** Confusion around 'pending' or 'possible' matches and some usability and technical issues are being addressed
- **Next steps:** Plans include further testing rounds and collaboration to test additional pension types ensuring accurate data and usability



# Private sector dashboards

- The Minister for Pensions has confirmed the government's commitment to delivering pensions dashboards
- The state-provided MoneyHelper Pensions Dashboard will be made publicly available before private sector dashboards launch
- This will provide better insights into consumer behaviour and ensure greater confidence in operational delivery, security and consumer protection
- PDP has been working closely with potential dashboard providers, DWP and the regulators on a pathway for dashboard development and implementation, and will be looking to share findings

# Industry engagement

- **Year-round industry engagement:** Sharing updates, insights and answering questions on pensions dashboards
- **July Town Hall:** Minister for Pensions announced DWP will give **6 months' notice** before MoneyHelper Pensions Dashboard goes live
- **Active participation:** Spoke at major conferences, delivered live dashboard demo and ran trustee training sessions
- **Looking ahead:** Collaborating with **ABI** and **PASA** and using consumer insights to enhance dashboards



# TPR update

- Focus on data:
  - Media campaign targeting medium schemes
  - Outreach to schemes with low or no data scores - [report](#)
  - Scrutiny of largest occupational pension schemes
  - Updated [scheme member data guidance](#)
  - **Be prepared to evidence how you are maintaining personal and value data in line with legal requirements and TPR expectations**
- Looking forward:
  - Ongoing communications to schemes pre- and post-connection
  - Continued engagement with those supporting schemes inc on operational readiness and to share insights from MaPS user testing.



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# Thank you

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